



Report Title. **The Council's Performance: April – May 2010 (Period 1& 2)**

Report of **The Chief Executive and the Director of Corporate Finance**

Signed :

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Wards(s) affected: **All**

Report for: **Information**

**1. Purpose of the report (That is, the decision required)**

- 1.1. To report on an exception basis financial and performance information for the year to May 2010.
- 1.2. To note the budget virements in accordance with financial regulations.
- 1.3. To note the recommendations set out in paragraph 4.

## **2. Introduction by Cabinet Member for Performance Management (Cllr Claire Kober)**

- 2.1 This report highlights improvements in several key areas. The delayed transfers of care from hospital reduced to 8.3 per hundred thousand this is a significant reduction. This means that patients are able to return home from hospital faster and we are ensuring that the correct support is in place when they arrive home.
- 2.2 I am also delighted to see that 94% of our streets are judged to be acceptably clean, the appearance of our streets has a huge impact on visitors opinion of our borough we will continue striving to improve this further.
- 2.3 The reduction in serious violent crime is also fantastic news. We are committed to making Haringey safer so the reduction in violent crime by 12.4% is reflective of our efforts in this area.
- 2.4 We will continue to focus our efforts on reducing the number of households in emergency and temporary accommodation as well as working on improving performance on the number of initial and core assessments undertaken within the target time.

## **Introduction by Cabinet Member for Finance & Sustainability (Cllr Joe Goldberg)**

- 2.5 I draw attention to section 16 and to Appendix 2 of the report and in particular the significant budgetary challenges facing the authority this financial year. Colleagues are asked to note the in year reductions to both revenue and capital funding which are on top of the existing pressures on the safeguarding and homelessness revenue budgets.
- 2.6 I am recommending to colleagues that they agree the revised ABG allocations as set out in this report. This action is necessary in order to address the in-year budget reductions imposed by the government.
- 2.7 I would also ask colleagues to support Directors in the work they are undertaking to remain within budget.

## **3 State link(s) with Council Plan Priorities and actions and /or other Strategies:**

- 3.1 This report sets out performance against a number of indicators that measure progress against the Council priorities and the Local Area Agreement targets.

## **4 Recommendations**

- 4.1 To consider the report and the progress being made against Council's priorities.

- 4.2 To note the budget changes (virements) set out in Appendix 2.
- 4.3 To note the revised Area Based Grant allocations set out in section 16.
- 4.4 To note the granting of additional capital budget of either £266k or £428k to the Alexandra Park and Palace trust for the ice rink project, to be funded by prudential borrowing as set out in paragraphs 16.19 - 16.21.
- 4.5 To note the requirement to Directors to take necessary action to bring current year spending to within their approved budget.
- 4.6 To note the decision of the Member for Finance & Sustainability and Chief Financial Officer in relation to specified 2009/10 capital carry forward requests as set out in Appendix 3.
- 4.7 To note the request to Cabinet to delegate any decisions arising from the review of the 2010/11 capital programme jointly to the Cabinet Member for Finance & Sustainability and the Director of Corporate Resources.

## **5 Reason for recommendation(s)**

- 5.1 Proposed budget changes (virements) are set out in Appendix 2 for approval in accordance with financial regulations.
- 5.2 To ensure that Members are kept informed about service and financial performance against the priorities and targets set.

## **6 Summary (Performance)**

- 6.1 Paragraph 15 and Appendix 1 of this report provide a summary of performance for this reporting period. Of the 28 key service indicators monitored 13 have improved since 09/10, 10 are worse with no comparison possible for 5 indicators.
- 6.2 Areas where targets are not being met are highlighted along with areas of improvement. These include:
- Burglaries and thefts of motor vehicles are better than target and there has been an improvement in the rate of serious violent crime.
  - Performance on initial and core assessments for children's social care remain a concern.
  - The percentage of young people not in education, training or employment in April is 6.7 against a target of 10.4%.
  - Significant improvement in performance for delayed transfers of care at 8.3 per 100,000 population having reduced considerably, and exceeding our target of 11 for 2010/11.

- Average relet times for local authority dwellings increased in May with a year to date figure of 41.1 days against a target of 25 days.
- Average time for processing new benefit claims and change events was 29 days in May against a target of 17 days for 2010/11.
- Call centre telephone answering indicators show an improvement from April 2010, but is below the target.

## 7 Chief Financial Officer Comments

- 7.1 The overall general fund revenue budget, based on the May position stands at a projected £6.0m over spend caused by on-going pressures within the Children & Young People and Urban Environment directorates. The detail is set out in paragraph 16 and includes reference to an in-year budget constraint instruction within CYP. A significant programme of work is underway council wide to take action now to find compensatory savings to manage this in year pressure and also to plan ahead to manage the underlying issues and wider financial challenges ahead.
- 7.2 The recent central government announcements on in-year reductions to revenue funding have reduced the Area Based Grant (ABG) allocation by £3.3m with a further £0.2m removed from the Housing & Planning Delivery Grant. In year savings of £5.3m ABG across the theme boards have been identified to both address this reduction and smooth the impact of further forecast reductions in 2011/12. Further detail is provided in section 16.
- 7.3 The dedicated schools budget (DSB) element of the overall Children & Young People's (CYP) Service budget is projected to spend at budget.
- 7.4 The net revenue projection with respect to the Housing Revenue Account (HRA) is currently to come in on budget.
- 7.5 The projected capital year end variance, based on the May position, is an under spend of £4.9m; the majority of which relates to Corporate Resources and is explained in detail in section 16.
- 7.6 As recommended in the Cabinet report on the 2009/10 Outturn, the Member for Finance & Sustainability and Chief Financial Officer have reviewed the capital carry forward requests in the light of the limited capital receipt funding available and their decisions are set out in Appendix 3.
- 7.7 The Government has recently announced an £8.6m reduction to planned 2010/11 capital grant to fund the primary capital programme. A detailed review of the 2010/11 capital programme is now underway which will address both the management of this grant reduction and other emerging issues on funding and

profiling of spend. It is recommended that any decisions arising from this review are delegated jointly to the Cabinet Member for Finance & Sustainability and the Director of Corporate Resources.

## **8 Head of Legal Services Comments**

8.1 There are no specific legal implications in this report, but there is likely to be a need for legal advice in future on certain of the specific projects mentioned.

## **9 Equalities & Community Cohesion Comments**

9.1 Equalities are a central thread throughout the Council's performance and many of the indicators have equalities implications. Equality impact is considered alongside performance by services.

9.2 This report deals with the way that we manage service outcomes and projects many of which have an impact on different sections of our community. Successful delivery of these projects will improve the services we provide to all sections of our community.

## **10 Consultation**

10.1 Throughout the year the report will show the results of consultation with residents, service users and staff.

10.2 The Council consults widely on its budget proposals with residents, businesses, service users and other interested parties.

## **11 Use of appendices /Tables and photographs**

11.1 Appendix 1. April/May performance for top 28 service outcomes

11.2 Appendix 2. Financial tables

11.3 Appendix 3. List of Carry Forward Schemes Funded Wholly or Partly from Capital Receipts

## **12 Local Government (Access to Information) Act 1985**

12.1 Budget management papers and HR metrics

12.2 Service PI returns

12.3 Business Plans





### 13. Background

- 13.1 This is the monthly report for Period 1 and 2, April and May, detailing the Council's performance against agreed targets for 2010/11. Financial and performance information is based on the financial monitoring reports prepared for the budget and performance review meetings for period 1 & 2.
- 13.2 Appendix 1 details performance against monthly reported indicators all linked to the Council's priorities:
- A Cleaner Greener Haringey
  - A Safer Haringey
  - A Thriving Haringey
  - A Healthy, Caring Haringey
  - Delivering high quality, efficient services
- 13.3 The coalition government has abolished the CAA but requires councils to improve their transparency to local people by publishing relevant data. The National Indicators and Local Area Agreement remain and therefore we are required to monitor performance against these. We have revised our approach to performance management so that we focus on a smaller number (38) of key indicators that reflect our priorities. This is made up of 28 performance indicators and 10 perception measures from the Residents' Survey.
- 13.4 In addition to the top 38 measures, throughout the year the revised approach will also enable the reporting of:
- additional measures to flag exceptional performance issues
  - quarterly performance relating to projects and programmes
  - updated survey information or educational attainment results as they become available
- 13.5 Appendix 2 shows the aggregate projected positions for revenue and capital, proposed budget changes (virements) for approval in accordance with financial regulations, and the Red, Amber Green (RAG) status of planned savings and planned investments.

### 14. Use of Traffic Lights

- 14.1 Progress on performance indicators continues to be tracked on a monthly and year to date position against the 2010/11 target using a traffic light annotation and grouped by council priority.
- 14.2 Appendix 1 is a summary of the top performance Indicators (PIs) showing the monthly performance for 2009/10 and the year to date position for 2010/11 including some comparative benchmarking information and the RAG status against target where:

**Key**

-  Green: On target
-  Amber : Just below target
-  Red: Target not achieved
-  Missing data or target not set

## 15. Performance Highlights

- 15.1 The scorecard provides an overview of performance against the four dimensions for the council as a whole and represents the position as at the end of May 2010. This scorecard is available at a Directorate level with key measures for the relevant area included.
- 15.2 The following are performance highlights under the dimensions of the scorecard.
- ### Service Outcomes
- 15.3 27% of household waste was sent for reuse, recycling and composting in May against a revised lower target of 27% for 2010/11.
- 15.4 A clean start to the year with only 6% of our streets with unacceptable levels of litter, slightly above the level reported at this time last year (4%) and bettering the 10% target.
- 15.5 The good performance dealing with acquisitive crime has continued into 2010/11 with a reduction in residential burglaries, personal robbery and thefts of motor vehicles.
- 15.6 There have been 85 violent crimes in the year to May against a target of 93. This is a reduction when compared with the same period last year but remains an area for focus in 2010/11.
- 15.7 Systems and working arrangements are in place to enable continued progress on initial and core assessments for children's social care.
- 15.8 The number of households in temporary accommodation stands at 3,496 as at the end of May 2010, short of the 3,389 target.
- 15.9 The average re-let time for local authority dwellings was 48.1 days as at May, above the 25 day target set for 2010/11.
- 15.10 6.7% of our young people were not in education, employment or training as at April 2010. This is better than the 10.4% target set for 2010/11 and better than the 7.6% last April.
- 15.11 Delayed transfers of care from hospital reduced to 8.3 per hundred thousand population as at April 2010. This is a big reduction on the levels reported in 2009/10 and betters the target of 11 set for 2010/11.
- 15.12 The number of working days lost to sickness is 9.49 in the rolling year to April against a target of 8.5 days for 2010/11. This is a slight increase on the 9.38 days in 2009/10 but a significant increase on the 8.8 days achieved in May 2009.
- 15.13 11.8% of council tax due in the year to April was collected exceeding the profiled target for this time of year. The annual target for 2010/11 is 93.5%.
- 15.14 The average time taken to process new benefits claims and change events was 29 days in May against a target of 17 days set for 2010/11. The service is dealing with an increasing case load and the training of new officers to deal

with changes of circumstance will put the service in a better position to deal with the increasing workload.

15.15 88% of Stage 1 complaints were dealt with in the target timescale in May, short of the 93% target.

15.16 In May, of the calls presented to the call centre 83 percent were answered with 54% answered within 30 seconds; this represents a significant improvement over April but still short of the 70% target.

### Perceptions

15.17 A selection of perception measures are included in this report as measured by the annual Resident's survey conducted in February 2010. Overall the results show that residents are more satisfied with the services provided than they were last year.

Council Plan priorities	Issue	% 2009	% 2010	Change if significant
A cleaner, greener Haringey	Concern about traffic congestion	20	27	+7
	Refuse collection is good or excellent	62	73	+11
	Recycling facilities are good or excellent	66	71	+5
	Street cleaning is good or excellent	50	55	+5
	Repair of roads and pavements is good or excellent	34	35	
	Parks and open spaces are good or excellent	65	69	
A safer Haringey	Concern about crime	43	35	-8
	Policing is good or excellent	47	54	+7
A healthy, caring Haringey	Leisure and sports facilities are good or excellent	40	45	+5
	Social services for children / families	16	21	+5
A thriving Haringey	Concern about lack of jobs	17	22	+5
	Secondary education is good or excellent	26	32	+6
	Council housing is good or excellent	18	19	
	Housing benefit service or good or excellent	19	23	
	Libraries are good or excellent	61	63	
Delivering high quality, efficient services	The council is making the area a better place to live	65	71	+6
	The council provides good value for money	40	46	+6
	The council treats all types of people fairly	62	68	+6
	The council does not do enough for people like me	44	52	+8
	Collection of council tax is good or excellent	47	51	

NB: Highlighted rows are perception measures included on the scorecard.

### People Management

15.18 This dimension measures the people management capacity or human resources element of the organisation. It includes data on staff sickness levels, staff turnover and how we manage agency staff. These measures are some of those used in the people management index developed over the last eighteen months and combined can provide a score for individual managers across the organisation.



## Programmes

- 15.19 This dimension will measure the delivery of key projects or programmes across the council with quarterly updates. We are consulting with Directorates as to how progress against these projects can best be illustrated and what precisely should be included in the council scorecard.

## 16. Finance

- 16.1 The overall general fund revenue budget monitoring, based on the May data, shows an over spend of £6.0m. The details are set out in the following paragraphs but in essence are a continuation of the pressures which caused the 2009/10 over spend.
- 16.2 In Adults, Culture and Community Services the projected year end position is currently to break even. There remain pressures both within Adult Social Care, largely around the costs of care purchasing and client numbers, and also Recreation which is suffering from declining income, however the Director is committed to taking action to remain within budget at the Directorate level.
- 16.3 In the Children and Young People's Service pressures continue to be seen within the Children and Families Business Unit in respect of safeguarding services. In particular the Looked after Children (LAC) Placements budget is estimated to overspend by £3.3m in 2010-11 despite additional resources amounting to £2.6m being added as part of the PBPR budget process. This reflects a continuing increase in the number of looked after children which have persisted for several months. The number of LAC at May 2010 now stands at 563 (excluding unaccompanied minors). This represents an increase from May 2009 of 99 and an increase of 180 since May 2008.
- 16.4 In addition, budget pressures in the principal staffing areas within Children and Families – First Response, Safeguarding and Support, Leaving Care and the Contact Service continue to be seen amounting to approximately £2.5m. Cost pressures from semi-independent care (mainly housing) are also being seen, primarily as a result of the effects of the Southwark Judgement; these account for a further overspend of approximately £600,000 and legal costs are showing a further overspend of £624,000. In total the net overspend position taking into account proposed action to maximise the use of grants results in a forecast overspend of approximately £5m for the Children and Young People's Service.
- 16.5 The Director of the Children and Young People's Service has, in response to this reported pressure, instituted a budget restraint instruction to all CYP budget holders to cease committing **all** new expenditure unless essential to continue with the provision of a service and agreed with their Deputy Director. The instruction will be reviewed as the financial year progresses.

- 16.6 The Urban Environment directorate is currently forecasting a year end over spend of £1m. From April 1st 2010 changes in the subsidy regime mean that Haringey can no longer reclaim the full cost of residents living in Temporary or Emergency Accommodation. The financial risk associated with this was around £7 million when the change in legislation was first announced. Since summer 2009 intensive work has been taking place to reduce both the numbers in Temporary Accommodation and the cost of individual units and this work has succeeded in substantially reducing the Council's financial exposure, however it is estimated that there will still be a shortfall of about £1m in 2010-11. Further work is continuing to bring this deficit to a balanced position by year end; however Members should note that there are also pressures on achieving budgeted planning and parking income, which will make this more challenging.
- 16.7 The HRA budget is currently projecting to remain within budget this financial year with no issues to report at this time.
- 16.8 Corporate Resources are currently forecasting to break even this financial year. Pressures against budgets remain particularly within Benefits and Local Taxation where high client numbers continue to demand additional resource. Work is underway to address this through more efficient processes and increased integration with Customer services to ensure repeat interactions are minimised.
- 16.9 Policy, Performance, Partnerships & Communications (PPP&C), People & Organisational Development (POD) and the Chief Executives (CE) are each projecting to break even at year end. The recent announcement on ABG reductions is likely to have a bigger impact on PPP&C than some areas particularly as they are highly dependent on grant funding overall and a number of external grants which were initially confirmed are now also under review or the level of funding is being reduced by the awarding bodies such as Youth Justice Board, Home Office, Migration Impact Fund. This will require careful management to ensure no year end over spend is created.
- 16.10 The year end forecast for Non-service revenue (NSR), which largely consists of budgets for levies and contingencies, is currently to break even. Council increased the base revenue contribution to the Alexandra Palace Park and Trust as part of the 2010/11 financial planning process however, given the over spend last financial year this needs to be closely monitored. Forecast delays to the re-opening of the ice rink at Alexandra Palace set out in the paragraph on capital below suggest a revenue impact of approximately £100k, this will be managed within the NSR budget. The wider economic position continues to create pressure both on achieving planned investment income and also managing our debt repayments. This is a critical area and is receiving careful scrutiny and monitoring, the details of which are set out in the paragraphs below. NSR also contains a £1m general contingency and given the current cost pressures this is assumed to be fully required at this stage.

## Treasury Management

- 16.11 The Treasury Management activity throughout the first 2 months of 2010/11 was compliant with the Treasury Management Strategy Statement agreed in February 2010. The investments continued to be restricted to the Debt Management Office, UK institutions and AAA rated money market funds. At the end of April the Spanish sovereign rating was downgraded by Standard & Poors and as a precaution, the Council's funds with Santander UK plc, whose parent is Spanish bank Santander, were withdrawn while the Council's Treasury Management advisers undertook a full review of the situation. The Council invested an average balance of £37.9m during the two months and the portfolio's average long term credit rating at the end of May was AA.
- 16.12 The cash balances in the first two months of 2010/11 were sufficient to cover the Council's outgoings and so it was not necessary to borrow. However, given that £50m of long term loans mature during the year and will be repaid, the Council will need to borrow during 2010/11. The Council's treasury management advisers are monitoring interest rate movements closely, alongside officers' monitoring of the cash position, to ensure that the required borrowing is taken at the optimal time.

## Capital

- 16.13 The aggregate capital programme position for 2010/11 is as shown in Appendix 2 and is currently forecasting a £4.9m under spend, the majority of which is within Corporate Resources. The detail is set out by Directorate in the following paragraphs.
- 16.14 The Adults, Culture and Community Services capital programme is currently projecting full spend with the exception of the Coombs Croft Library project which is currently projecting an over spend of £99k. Alternative sources of external funding are being sought however, should these not materialise decisions will have to be made soon on how to fund this from Haringey resources.
- 16.15 The Urban Environment capital programme is currently forecasting to fully spend. The authority has received notification of some reductions to GAF funding but the projects this relates to are either frozen or not started yet. The implications of this will be addressed as part of the review of the overall 2010/11 capital programme.
- 16.16 The Corporate Resources capital programme is currently forecasting to spend to budget with the exception of the Hornsey Town Hall and the Accommodation Strategy programmes, both of which will be looking to re-

phase spend into future years (£5.0m). In the case of Hornsey Town Hall, this is due to forecasts being based on a more optimistic phasing with an expectation that work would commence on site this year, which will now not be the case.

- 16.17 Within Children's Services the BSF programme is currently projecting to spend its full budget in 2010/11 on the basis that 10 projects will be completed by March 2011 and, therefore, any delays on site should not be an issue at the end of the year. At period 2 of the 2010/11 financial year, BSF was under spending by £5.5m against the agreed budget profile. This variation relates to delays in paying construction costs against agreed milestones mainly for the Heartlands High School and Northumberland Park projects. The delivery of work on site continues at full pace, but they are working across milestones which does not trigger payment in the pattern expected. All BSF projects are currently expected to complete on the currently agreed timescale and within the overall BSF budget.
- 16.18 Within the non-BSF Children's Capital Programme the recent withdrawal of £8.6m of capital grant has resulted in an urgent need to review the financing of the Council's 2010-11 Capital Programme and specifically for the CYP programme the need to reconsider the schemes for Broadwater Farm Inclusive Learning Campus and the Rhodes Avenue Expansion projects. The final decision on progress of these schemes has been recommended, within this report, for delegation to the Cabinet Member for Finance & Sustainability and Director of Corporate Resources, as part of the 2010/11 capital programme review.
- 16.19 The 2010/11 capital programme includes a £2m project to replace the Alexandra Palace ice rink. A design and build contract was awarded in May, however following the removal of the old ice rink and further testing of the soil a more expensive design solution than previously forecast will be required at an estimated £428k additional cost. The additional works required will also delay the re-opening of the ice rink by up to 8 weeks that will worsen the net revenue position of the trust by between £78k and £118k.
- 16.20 Work has been undertaken to reduce the capital overspend and one option is to remove the planned increase in seating capacity at the ice rink (750-1000 seats) along with a thermal cover which allows non ice related events to take place. This would remove £24k per annum of net profit from the business that this investment is expected to generate.
- 16.21 The Alexandra Park and Palace trust are requesting additional capital funding from the Council, via prudential borrowing, and for the term of the loan to be extended to 12 years as opposed to the current 10 years (the ice rink is anticipated to have a life of 15-20 years). The trust is requesting, as a minimum, an additional £266k which would enable the essential extra work to be funded. However, the preference for the Trust is for the Council to agree to allocate the

full £428k of additional funds which would enable the additional seating, and £24k associated profit, to be retained within the project scope.

16.22 The target level of in year receipts from asset disposals is £2m and current forecasts are that this will be achieved. This figure is significantly lower than that achieved over the recent past and is largely a reflection of the on-going difficult property market conditions.

## 2009/10 Capital Carry Forward Requests

- 16.23 The Financial Outturn 2009/10 report considered by Cabinet on 15 June 2010 outlined the very challenging position with respect to funding the capital programme resulting mainly from a shortfall in capital receipts generated in 2009/10. This impacted on the ability to fund all of the carry forward requests which originally had been approved to be funded wholly or partly from capital receipts. Cabinet therefore delegated responsibility for approving which schemes to carry forward to the Chief Financial Officer in consultation with the Cabinet Member for Finance & Sustainability.
- 16.24 The requests have been scrutinised and only priority schemes which are contractually committed or have other significant adverse implications have been approved. Appendix 3 details the approved carry forwards.

## Virements

- 16.25 The virements proposed in this period are listed in Appendix 2 in accordance with financial regulations.

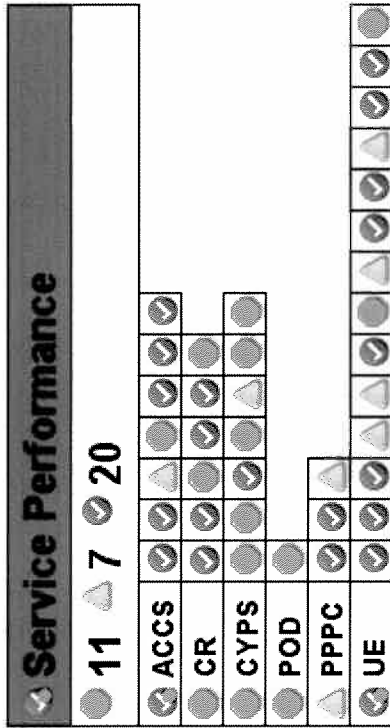
## Area Based Grant (ABG)

- 16.26 Haringey's 2010/11 ABG allocation has been reduced by **£3.311m** from £43.135m to **£39.824m**, and further reductions are expected for 2011/12 to be announced as part of the spending review in the autumn. The most significant amendments for 2010/11 are:
- Working Neighbourhoods Fund reduced by **£798k**
  - Prevent Violent Extremism grant reduced by **£93k**
  - Home Office Grant reduced by **£44k**
  - Educational Grants reduced by **£2.203m**.
  - Supporting People Administration Grant cut completely, a reduction of **£171k**.
- 16.27 A reduction to ABG allocation of £6.2m is being sought to address both the notified in year reduction of £3.3m and to smooth the impact of further reductions expected to be required in 2011/12; it will also provide some head room to fund additional pressures. In anticipation of ABG reductions, £0.710m of the allocation had already been set aside as contingency and since the announcement, theme boards have been working to reduce down both the passported (statutory) and non-passported allocations. The reductions now being proposed are split £2.9m from non-passported and £3.3m from the passported element. It should be noted that the full £6.2m is unlikely to be achieved in year due to the likely costs of exiting projects; the net saving is estimated to be **£5.3m**. The table below sets out by theme board the original

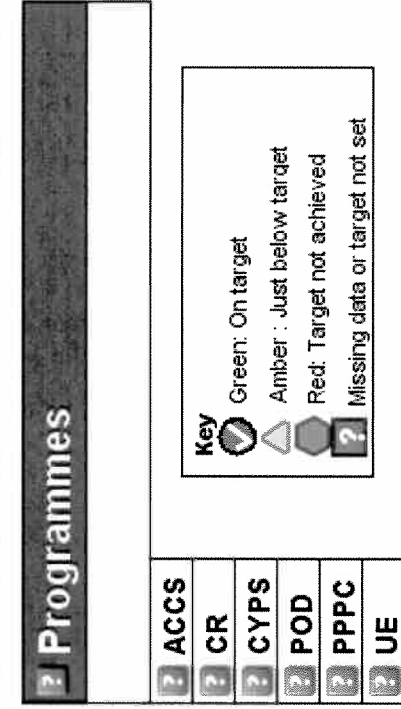
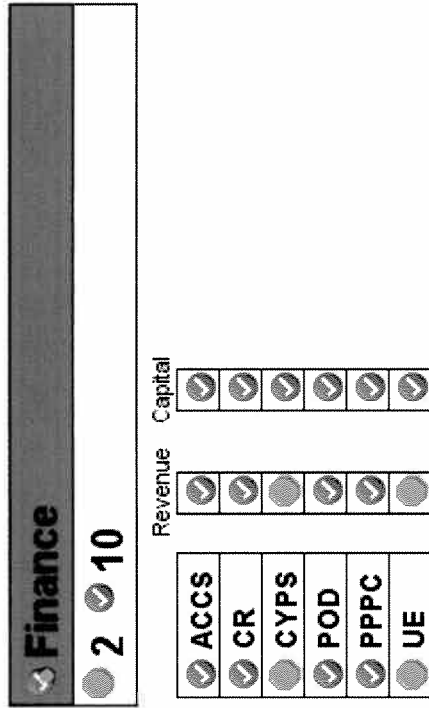
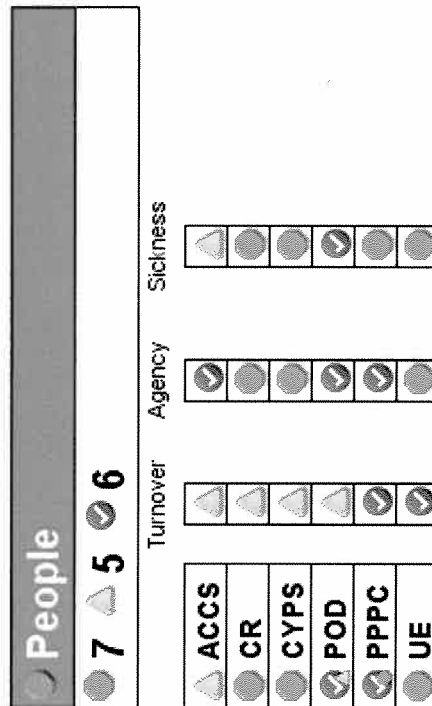
2010/11 ABG allocations and the revised sums now being proposed. It further shows the current estimated costs of exiting with a net in year forecast saving.

<b>Theme Board</b>	<b>Original 2010/11 Allocation</b>	<b>Revised 2010/11 Allocation</b>	<b>Savings</b>	<b>Estimated Exit Costs</b>	<b>In-year Savings</b>
	£	£	£		
Better Places	2,019,500	1,794,500	225,000	7,000	218,000
Children's Trust	11,419,547	9,109,800	2,309,747	62,000	2,247,747
Enterprise	2,068,203	1,208,203	860,000	0	860,000
Housing	232,280	222,500	9780	0	9,780
Safer Communities	2,230,404	1,830,404	400,000	0	400,000
Well-being	5,143,000	4,562,725	580,275	0	580,275
Neighbourhoods & Capacity	1,795,000	1,682,150	112,850	0	112,850
Supporting People	18,665,770	16,991,270	1,674,500	770,000	904,500
<b>ABG Programme Total</b>	<b>43,573,704</b>	<b>37,401,552</b>	<b>6,172,152</b>	<b>839,000</b>	<b>5,333,152</b>

# Council Scorecard



For a list of the 28 key indicators turn to next page. Full details of indicators where targets have not been achieved are shown in the exception reports



**Key**

- Green: On target
- Amber: Just below target
- Red: Target not achieved
- Missing data or target not set

## Council Performance Scorecard

A full list of progress against all National Indicators is available on request



ACCS									
Ref:	Description	YTD				Bench Marking			
		2010/11		2009/10		London		All England	
		Perform ance	Target	Status	Short Trend	Value	BQ 2008/09	Average 2008/09	London Boroughs - TQ 2008/09
NI 130	Social care clients receiving Self Directed Support	14.80%	5.00%	Green	↓	26.00%			
NI 131	Delayed transfers of care	8.3	11	Green	↑	13.5	11.5	12	6.8
NI 135	% of carers receiving needs assessment or review and a specific carer's service, or advice and information - YTD	3.80%	3.90%	Amber		21.20%	17.00%	23.00%	23.20%
L0083a	Local street and environmental cleanliness, parks and open spaces with unacceptable levels of litter	9%	8.50%	Red	↓	5%			
L0568a	Satisfaction with parks and open spaces			Green	↑	69%		LB Ave. 66%	
L0568b	Satisfaction with leisure and sports facilities			Green	↑	45%		LB Ave. 44%	
L0568c	Satisfaction with libraries			Green	↑	63%		LB Ave. 66%	

CR									
Ref:	Description	YTD				Bench Marking			
		2010/11		2009/10		London		All England	
		Perform ance	Target	Status	Short Trend	Value	BQ 2008/09	Average 2008/09	London Boroughs - TQ 2008/09
BV 9	% of council taxes due for the financial year which were received in year (Annual Target 93.5%)	20.47%	19.81%	Green					
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)	30	17	Red	↓	24			
BV 8	% of invoices for commercial goods and services that were paid by the authority within 30 days. COUNCIL	91.29%	91%	Green	↓	92.23%			
CS2	Call centre telephone answering in 30 seconds - of calls presented (all call centre calls)	35%	70%	Red	↓	52%			
L0568d	Satisfaction with housing benefit service			Green	↑	23%		LB Ave. 20%	
L0568e	Satisfaction with collection of council tax			Green	↑	51%		LB Ave. 78%	

CYP5											
YTD											
Ref:	Description	2010/11			2009/10			Bench Marking			
		Performance	Target	Status	Short Trend	Value	London Boroughs - BQ 2008/09	All England Average 2008/09	London Boroughs - TQ 2008/09		
NI 59 (10 days)	Percentage of initial assessments for children's social care carried out within 10 working days of referral	69.40%	65%	Green							
NI 60	Percentage of core assessments for children's social care that were carried out within 35 working days (LAA)	50.50%	70%	Red	↑	45.9	78%	78.40%			88%
NI 62	Stability of placements of looked after children: number of moves (LAA local)	12.85%	10%	Amber	↑	13.33%	14.10%	10.48%			9.10%
NI 64	Child Protection Plans lasting 2 years or more	5%	9.50%	Green	↑	17.90%	10%	6.30%			5.80%
NI 65	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	17.40%	10%	Red	↓	11.70%	13.50%	13%			9%
NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2 (LAA)		75.00%	Red	↑	68.00%	70.00%	71.80%			76.00%
NI 75	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths (LAA)		55.00%	Red	↑	45.70%	46.40%	50.00%			58.40%

POD											
YTD											
Ref:	Description	2010/11			2009/10			Bench Marking			
		Performance	Target	Status	Short Trend	Value	London Boroughs - BQ 2008/09	All England Average 2008/09	London Boroughs - TQ 2008/09		
BV 12-rollingyr	The no. of working days/shifts lost due to sickness absence per FTE employee Rolling Year. COUNCIL	9.6	8.5	Red	↓	9.38					

PPPC											
YTD											
Ref:	Description	2010/11			2009/10			Bench Marking			
		Performance	Target	Status	Short Trend	Value	London Boroughs - BQ 2008/09	All England Average 2008/09	London Boroughs - TQ 2008/09		
NI 15 N	No. of recorded most serious violent crimes	85	93	Green	↑	476					
NI 16_N YTD	No. of recorded serious acquisitive crimes YTD	419	588	Green	↑	7421					
L0038	% of Stage 1 public complaints dealt within target (10 day) timescale. Council wide.	89%	93%	Amber	↓	91%					

UE	Description	YTD				Bench Marking			
		2010/11		2009/10		London		All England	
		Performance	Target	Status	Short Trend	Boroughs - BQ 2008/09	Average 2008/09	Boroughs - TQ 2008/09	
NI 117	% of 16 to 18 year olds who are not in education, employment or training (NEET) (2007-2010 LAA stretch target)		8.90%	Green	↑	6.80%	6.80%	4.60%	
IC01	% of rent collected (of rent due - excluding arrears)	99.30%	100.5%	Amber		N/A			
L604	Energy Efficiency - Average SAP Rating			Red		65			
NI 156	Number of households living in temporary accommodation (LAA)	3496	3389	Amber	↑	3547			
L0066 BV 212	Average relet times for local authority dwellings (calendar days)	41.1 days	25 days	Red	↑	44.6 days			
L0214	Damage to roads and pavements: % of emergency road defects repaired within 24 hrs.	100%	95%	Green	↓	98.90%			
NI 195a L0478a	Percentage of highways having deposits of litter that fall below an acceptable level - in house monitoring	5.50%	10%	Green	↓	4.30%			
NI 191	Residual household waste per household	104	101	Amber	↑	654	719	551	
NI 192	Percentage of household waste sent for reuse, recycling and composting (2007-2010 LAA stretch target)	27.12%	27%	Green	↑	25.20%	24.91%	34.19%	
L0568h	Satisfaction with refuse collection			Green	↑	73%		LB Ave. 70%	
L0568i	Satisfaction with street cleaning			Green	↑	55%		LB Ave. 55%	
L0568j	Satisfaction with repair of roads and pavements			Amber	→	33%		LB Ave. 42%	
L0568k	Satisfaction with council housing			Green	↑	19%		LB Ave. 18%	
L0568l	Satisfaction with recycling facilities			Green	↑	71%		LB Ave. 68%	

People Perspective									
Description / Directorate	ACCS	CR	CYPS	POD	PPPC	UE			
Voluntary Turnover within one year	11.7%	12.9%	11.9%	13.3%	4.3%	10.1%			
Percentage of Agency staff of total Workforce	9.9%	15.4%	17.5%	3.8%	6.2%	15.6%			
The no. of days lost due to sickness per FTE employee	9.3	10.24	11.53	5.34	9.9	13.56			

**Appendix 1 – Part 2, Exception reports**

**ACCS**

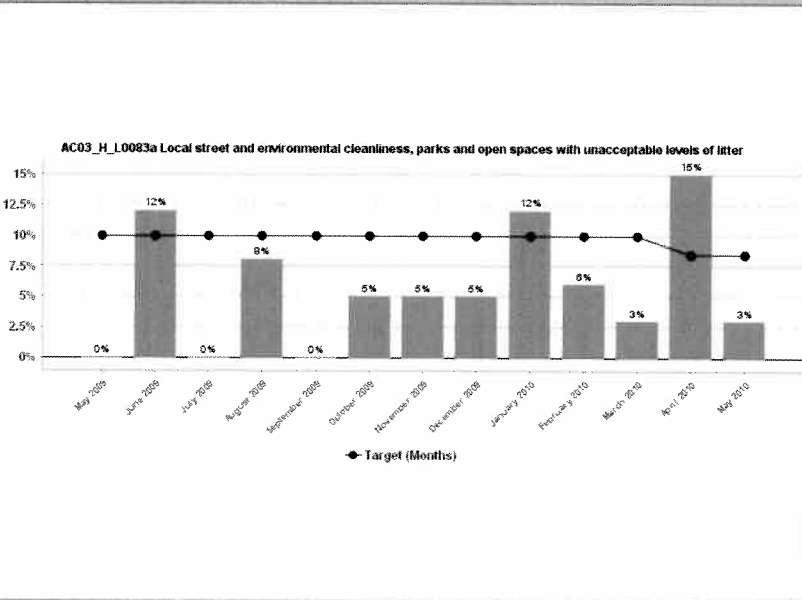
**L0083a** Local street and environmental cleanliness, parks and open spaces with unacceptable levels of litter

Status:	Short Trend:	2010/11	Current Target:	Polarity:
Red ●	↓	9%	8.5%	Aim to Minimise

**Rationale**

**Related PIs**

**Monthly Performance**



**Past Performance and Benchmarking**

	Value
2009/10	5%
2008/09	
	Value
April 2010	15%
May 2010	3%
June 2010	
July 2010	
August 2010	
September 2010	
October 2010	
November 2010	
December 2010	
January 2011	
February 2011	
March 2011	

**Comment**

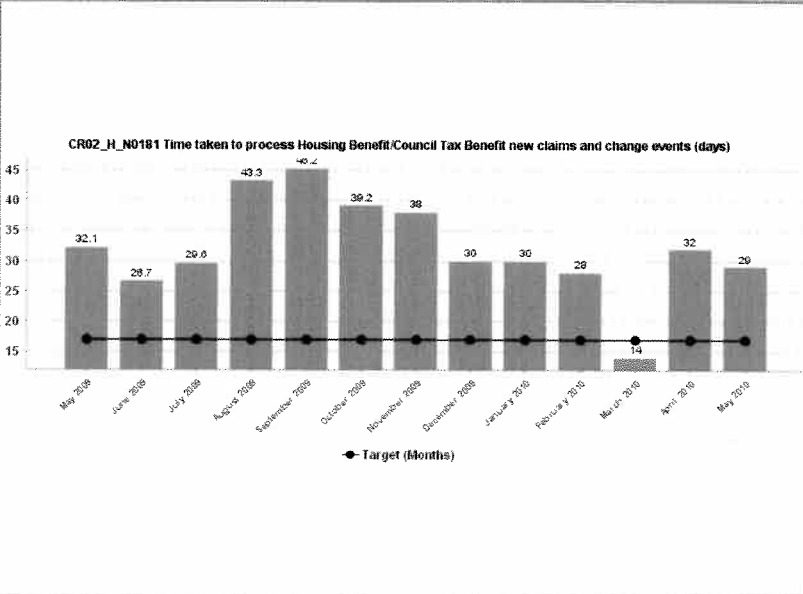
**CR**

<b>NI 181</b>	<b>Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)</b>			
<b>Status:</b>	<b>Short Trend:</b>	<b>2010/11</b>	<b>Current Target:</b>	<b>Polarity:</b>
Red ●	↓	<b>30</b>	17	Aim to Minimise

**Rationale**

This indicator is designed to ensure that local authorities deal promptly with both new claims to HB and CTB and change of circumstances reported by customers receiving those benefits.

**Monthly Performance** **Past Performance and Benchmarking**





	Value
2009/10	24
<b>2008/09</b>	
	Value
April 2010	32
May 2010	29
June 2010	
July 2010	
August 2010	
September 2010	
October 2010	
November 2010	
December 2010	
January 2011	
February 2011	
March 2011	

**Comment**

The service is having to cope with an increasing demand which is having an adverse effect on performance against this indicator. The average number of documents received by the Service for 2008/09 was around 31,500, this had risen to 35,000 per month in 09/10 with 40,000 documents received in April 2010

In the longer term, a Service Improvement Project is underway to redesign the service delivery model to ensure that new claims and changes of circumstances are dealt with effectively and efficiently. This will involve building on the increased customer satisfaction with e-benefits, with expertise on the front line to ensure that claims are dealt with at the first point of contact. Other measures that have been put in place to cope with the increased demand include;

- The creation of a new team of change of circumstances officers. These officers were previously admin officers who pre assessed claims and then passed them on to an assessor. This double handling will be removed as a result of the new team.
- Collaboration with customer services, who will deal with urgent cases in certain situations.
- Closer monitoring of performance by the production of new performance reports to monitor and increase the productivity of officers.
- Enhanced analysis of outstanding work to ensure that this is reducing every week and early indications are that this is happening and is on course to be cleared by August..
- Reassigning officers to assessment duties from other roles within the Service.
- Smarter working with the regulations to allow faster claims assessment.
- The set up of the document management system is being reviewed to ensure that the work distribution is efficient and supports efficient assessment of claims.

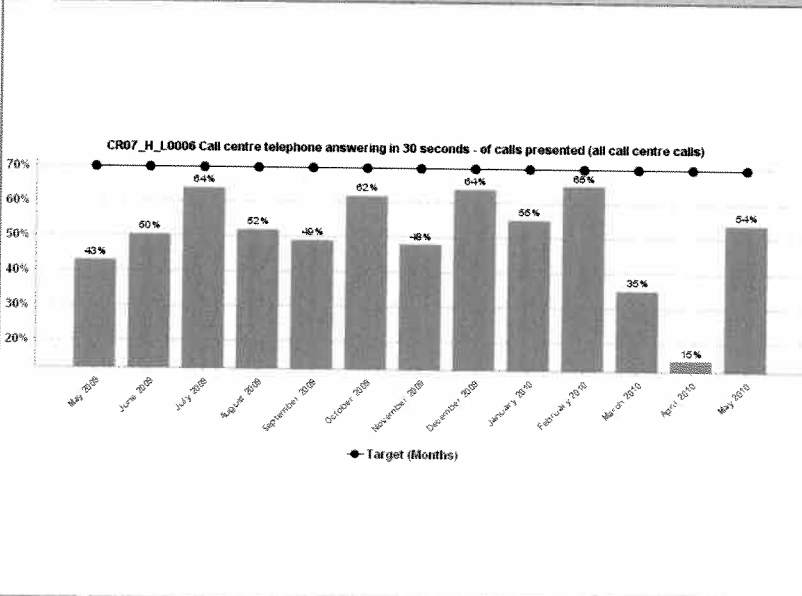
<b>CS2</b>	<b>Call centre telephone answering in 30 seconds - of calls presented (all call centre calls)</b>			
<b>Status:</b>	<b>Short Trend:</b>	<b>2010/11</b>	<b>Current Target:</b>	<b>Polarity:</b>
Red 		35%	70%	Aim to Maximise

**Rationale**

**Related PIs**

Call Centre calls answered as a % of calls presented	2010/11	69%
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**Monthly Performance**



**Past Performance and Benchmarking**

	Value
2009/10	52%
<b>2008/09</b>	
	Value
April 2010	15%
May 2010	54%
June 2010	
July 2010	
August 2010	
September 2010	
October 2010	
November 2010	
December 2010	
January 2011	
February 2011	
March 2011	

**Comment**

The performance as at the end of May 2010 (35%) has increased by 20 percentage points over the previous month whereby the out-turn was 15%. In May, of the calls presented 83 percent of calls were answered and 54% was of calls were answered within 30 seconds. Main factors impacting on performance include repeat and failure demand contacts - Benefits (34%), Council Tax (22%), School Admissions (5%) and Parking (4%).

Improvement measures: increased focus on quality monitoring and coaching has resulted in increased staff productivity from 60% in February 2010 to 80% in May 2010. With the introduction of a workforce management tool we have optimised staffing resource to best match call flow and we are currently reviewing staff contracts to enable more flexibility with shifts.

Focused efforts to re-engineer processes relating to avoidable contact by Service areas continue, this is further supported by the creation of a Customer Services web and marketing group to review all outgoing customer communications. Customer Services are also reviewing existing processes to promote channel shift opportunities.

**CYPS**

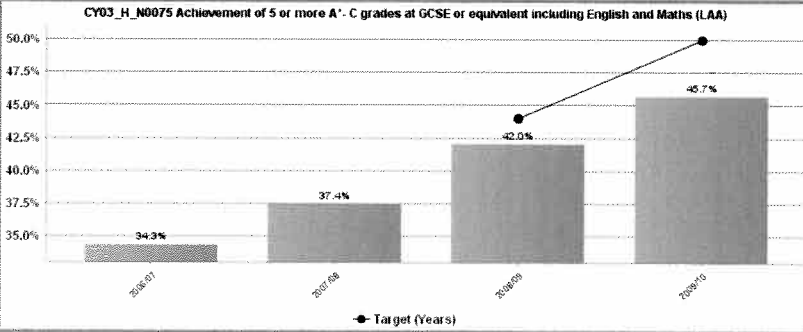
<b>NI 75</b>	<b>Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths (LAA)</b>			
<b>Status:</b>	<b>Short Trend:</b>	<b>2009/10</b>	<b>Current Target:</b>	<b>Polarity:</b>
Red ●	↑	<b>45.7%</b>	50.0%	Aim to Maximise

**Rationale**  
 The number of pupils achieving 5 or more A\*-C or equivalent including English and Maths at KS4 as a percentage of the number of pupils at the end of KS4.

**Related PIs**

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**Monthly Performance** **Past Performance and Benchmarking**



		Value	
2009/10		45.7%	
	London Boroughs - BQ	All England - Average	London Boroughs - TQ
2008/09	46.4%	50.0%	58.4%

**Comment**

45.7% is the validated figure for 2009/10



<b>NI 73</b>	<b>Achievement at level 4 or above in both English and Maths at Key Stage 2 (LAA)</b>											
<b>Status:</b>	<b>Short Trend:</b>	<b>2009/10</b>	<b>Current Target:</b>	<b>Polarity:</b>								
Red ●	↑	68.0%	75.0%	Aim to Maximise								
<b>Rationale</b>												
The number of pupils achieving Level 4+ in both English and Maths at KS2 as a percentage of the number of pupils at the end of KS2 with valid National Curriculum test results in both English and maths.												
<b>Related PIs</b>												
<b>Monthly Performance</b>												
<p>CY03_H_N0073 Achievement at level 4 or above in both English and Maths at Key Stage 2 (LAA)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2007/08</td> <td>67.0%</td> </tr> <tr> <td>2008/09</td> <td>68.0%</td> </tr> <tr> <td>2009/10</td> <td>68.0%</td> </tr> </tbody> </table>					Year	Value	2007/08	67.0%	2008/09	68.0%	2009/10	68.0%
Year	Value											
2007/08	67.0%											
2008/09	68.0%											
2009/10	68.0%											
<b>Past Performance and Benchmarking</b>												
			Value									
2009/10			68.0%									
	London Boroughs - BQ	All England - Average	London Boroughs - TQ									
2008/09	70.0%	71.8%	76.0%									
<b>Comment</b>												
The current validated results issued by the DCSF is 68%. Haringey's target of 75% continues to be very challenging. (The national 2009 results is 72%). The gap between Haringey and national was 7% in 2008 and has now reduced to 4%. We have good data which helps us identify which schools and which pupils need the most support to improve results. Our consultants work intensively with those schools and with individual children.												



<b>NI 65</b>	<b>Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time</b>			
<b>Status:</b>	<b>Short Trend:</b>	<b>2010/11</b>	<b>Current Target:</b>	<b>Polarity:</b>
Red ●	↓	17.4%	10%	Goldilocks

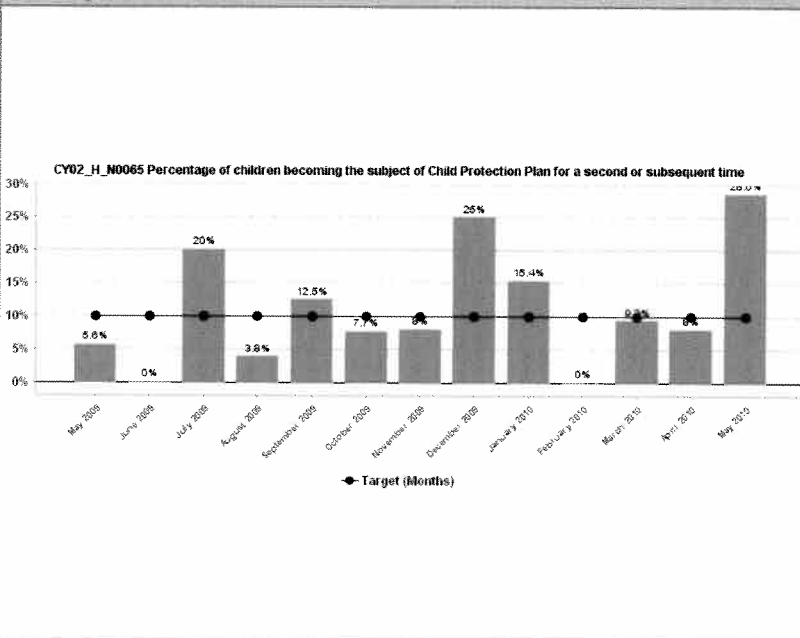
**Rationale**

The percentage of children who became subject to a Child Protection Plan at any time during the year, who had previously been the subject of a Child Protection Plan, or on the Child Protection Register of that council, regardless of how long ago that was.

**Related PIs**

The number of children who became subject to a Child Protection Plan at any time during the year	May 2010	21
Of the children in the denominator, the number who had previously been the subject of a Child Protection Plan, or on the Child Protection Register of that council	May 2010	6

**Monthly Performance**





**Past Performance and Benchmarking**

				Value
2009/10				11.7%
	London Boroughs - BQ	All England - Average	London Boroughs - TQ	
2008/09	13.5%	13%	9%	
				Value
April 2010				8%
May 2010				28.6%
June 2010				
July 2010				
August 2010				
September 2010				
October 2010				
November 2010				
December 2010				
January 2011				
February 2011				
March 2011				

**Comment**

Rising numbers of children subject to a plan inevitably draws back in some children who had previous plans. We will audit these to ensure decision making is appropriate.

<b>NI 60</b>	<b>Percentage of core assessments for children's social care that were carried out within 35 working days (LAA)</b>			
<b>Status:</b>	<b>Short Trend:</b>	<b>2010/11</b>	<b>Current Target:</b>	<b>Polarity:</b>
Red 		<b>50.5%</b>	<b>70%</b>	Aim to Maximise

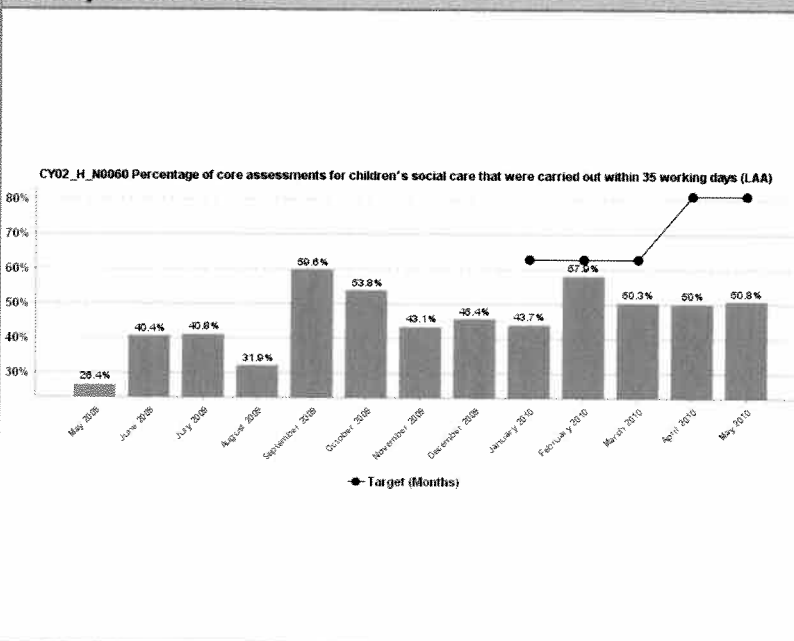
**Rationale**

This indicator measures the percentage of core assessments which were completed within 35 working days.

**Related PIs**

The total number of core assessments completed	2010/11	194
The number of core assessments that had been completed within 35 working days	2010/11	98

**Monthly Performance**



**Past Performance and Benchmarking**

		Value	
2009/10		45.9%	
	London Boroughs - BQ	All England - Average	London Boroughs - TQ
2008/09	78%	78.4%	88%
		Value	
April 2010		50%	
May 2010		50.8%	
June 2010			
July 2010			
August 2010			
September 2010			
October 2010			
November 2010			
December 2010			
January 2011			
February 2011			
March 2011			

**Comment**

The 2009/10 end of year figure is subject to validation.

All systems and working arrangements are in place to enable continued progress in this area. Audits undertaken by an independent Social Worker and from the 165 audits conducted by senior managers since November show that there has been an improvement in the quality of assessments undertaken with appropriate outcomes and recommendations.

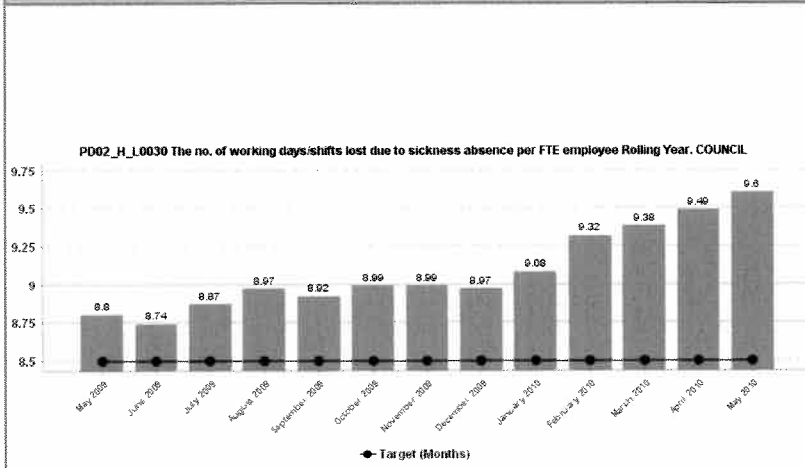
**POD**

<b>BV 12-rollingyr</b>	<b>The no. of working days/shifts lost due to sickness absence per FTE employee Rolling Year. COUNCIL</b>		
<b>Status:</b>	<b>Short Trend:</b>	<b>2010/11</b>	<b>Current Target:</b>
Red ●	↓	9.6	8.5
			<b>Polarity:</b>
			Aim to Minimise

**Rationale**

**Related PIS**

**Monthly Performance**





**Past Performance and Benchmarking**

	Value
2009/10	9.38
<b>2008/09</b>	
	Value
April 2010	9.49
May 2010	9.6
June 2010	
July 2010	
August 2010	
September 2010	
October 2010	
November 2010	
December 2010	
January 2011	
February 2011	
March 2011	

**Comment**

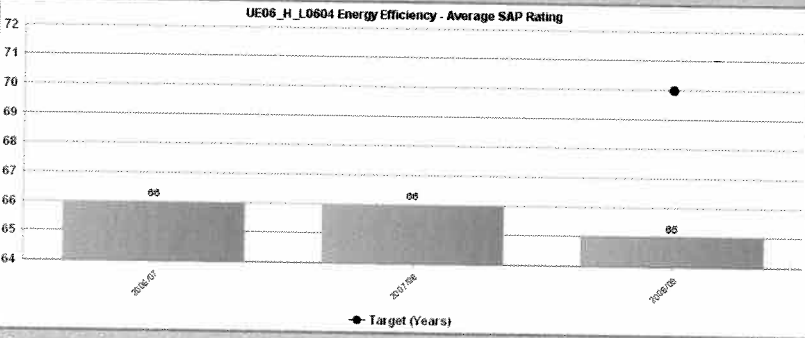
**UE**

<b>L604</b>	<b>Energy Efficiency - Average SAP Rating</b>			
<b>Status:</b>	<b>Short Trend:</b>	<b>2008/09</b>	<b>Current Target:</b>	<b>Polarity:</b>
Red 		65	70	Aim to Maximise

**Rationale**

**Related PIs**

**Monthly Performance** **Past Performance and Benchmarking**



Value	
2009/10	
2008/09	

**Comment**

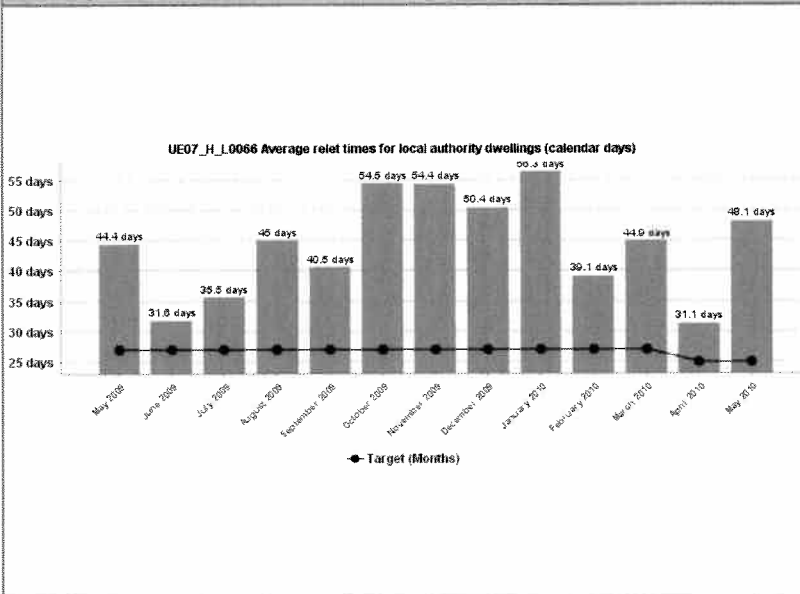
<b>L0066 BV 212</b>	<b>Average relet times for local authority dwellings (calendar days)</b>			
<b>Status:</b>	<b>Short Trend:</b>	<b>2010/11</b>	<b>Current Target:</b>	<b>Polarity:</b>
<b>Red</b> ●	↑	<b>41.1 days</b>	25 days	Aim to Minimise

**Rationale**

**Related PIs**

Average general needs relet times for local authority dwellings(calendar days)	2010/11	38.9 days
Average supported housing relet times for local authority dwellings (calendar days)	2010/11	50 days

**Monthly Performance**



**Past Performance and Benchmarking**

	Value
2009/10	44.6 days
<b>2008/09</b>	
	Value
April 2010	31.1 days
May 2010	48.1 days
June 2010	
July 2010	
August 2010	
September 2010	
October 2010	
November 2010	
December 2010	
January 2011	
February 2011	
March 2011	

**Comment**

The average relet time for May was 48 days, but at the end of March 2010 the figure reported was 44 days against a 28-day target. A voids transformation project is ongoing to address this issue, void repairs and sign-up arrangements, which includes the allocation and viewing process.

Last April 2009, the average time from a property being passed as 'ready to let' and the tenancy starting date was 38 days. For both general needs and sheltered properties the average target times were reduced to 25 days by April 2010, this is being monitored closely as part of the Service's improvement plan.

## Appendix 2

Table 1: **Revenue 2010/11**

- The aggregate revenue projected position in 2010/11 is shown in the following table.

	Approved Budget	Projected variation
	£m	£m
Children and Young People	70.9	5.0
Adults, Culture & Community	75.2	0.0
Corporate Resources	6.7	0.0
Urban Environment	46.5	1.0
Policy, Performance, Partnerships & Communications	7.2	0.0
People, Organisation & Development	(0.7)	0.0
Chief Executive	1.0	0.0
Non-service revenue	38.1	0.0
<b>Total - General Fund</b>	<b>245.1</b>	<b>6.0</b>
Children and Young People (DSG) - Non-Schools		0.0
Children and Young People (DSG) - ISB		0.0
<b>Total - Dedicated Schools Grant</b>	<b>0.0</b>	<b>0.0</b>
<b>Total - Housing Revenue Account</b>	<b>2.9</b>	<b>0.0</b>

Table 2: **Capital 2010/11**

- The aggregate capital projected position in 2010/11 is as shown in the following table.

Capital	Approved Budget	Spend to date	Projected variation
	£m	£m	£m
<b>Children &amp; Young People</b>			
BSF Schools Capital Programme	48.6	2.9	
Primary Capital Programme	12.4	0.6	
Early Years, Community and Access	3.1	0.1	
Planned Asset Maintenance	1.2	0.1	
Devolved Schools Capital	2.4	0.0	
Social care and other	0.1		
<b>Total - Children &amp; Young People</b>	<b>67.9</b>	<b>3.7</b>	<b>0.0</b>
Libraries	0.5		0.1
Agency (DFG)	1.4	0.2	
Housing Aids & Adaptations	1.5	0.1	
Lordship Recreation Grounds	0.8		
Sports and Leisure Investment Programme	0.4		
Play Provisions	0.9		
Strategic Sports Pitches Improvement Programme	0.4		
Other schemes/projects under £1m	0.6		
<b>Total - Adults, Culture &amp; Community</b>	<b>6.5</b>	<b>0.3</b>	<b>0.1</b>
<b>Corporate Resources</b>			
Information Technology	0.8	0.0	
Property Services	0.0	0.0	
Corporate Management of Property	0.8	0.1	
Accommodation Strategy Phase 2	3.4	0.1	(0.3)
Hornsey Town Hall	5.7		(4.7)
Alexandra Palace - Dilapidations	0.5	(0.1)	
Alexandra Palace - Replacement Ice Rink	2.0		
Other schemes/projects under £1m		0.3	
<b>Total - Corporate Resources</b>	<b>13.1</b>	<b>0.4</b>	<b>(5.0)</b>
<b>Urban Environment – General Fund</b>			
Parking Plan	0.6		
Street Lighting	0.8		
BorRds,H'Ways Resurfacing	1.3	0.1	
TFL - Maintenance	1.0		
TFL - Corridors	1.3		
TFL - Neighbourhoods	1.1	(0.1)	
TFL - Smarter Travel	0.3	0.0	
TFL - Area Based Schemes	0.4		
TFL - Local Transport Funding	0.1		
Marsh Lane Depot Project - GAF 3	1.8	0.2	
Other schemes/projects under £1m	0.8	0.2	
<b>Total - Urban Environment – General Fund</b>	<b>9.5</b>	<b>0.3</b>	<b>0.0</b>
<b>Total - Policy Perf Partnership &amp; Comms</b>	<b>0.4</b>	<b>0.0</b>	<b>0.0</b>
<b>Urban Environment - HRA</b>			
Planned Preventative Maintenance	3.0	0.0	
Housing Extensive Void Works	1.2	0.1	
Boiler Replacement	2.2	0.2	
Capitalised Repairs	4.4	0.6	
Lift Improvements	2.2	0.0	
Decent Homes Standard	33.5	1.9	
Mechanical & Electrical Works	1.9	0.1	
Professional Fees	1.4	0.2	
Other schemes/projects under £1m	1.5	0.2	
<b>Total - Urban Environment - HRA</b>	<b>51.2</b>	<b>3.6</b>	<b>0.0</b>
<b>Total- Haringey Capital Programme</b>	<b>148.6</b>	<b>8.3</b>	<b>(4.9)</b>

Table 3: Proposed virements are set out in the following table.

Revenue Virements						
Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Reason for budget changes	Description
1	CYPS	Rev*	281.5	232.2	Corrective Budget Realignment	Realignment of budgets within Safeguarding & First Response services
2	CYPS	Rev	177.2	177.2	Corrective Budget Realignment	To create a separate Children In Care Section 17 budget from Children's Contact Service.
2	CYPS	Rev*	359.6	359.6	Corrective Budget Realignment	Transfer of budgets to re-align the Out of Hours Social Work team budget following relocation to First Response Service.
2	CYPS	Rev*	127.7	127.7	Corrective Budget Realignment	Transfer of budgets from Children & Families Business Unit to Children's Networks Business Unit for the Children's Rights service.
2	CYPS	Rev*	370	370	Corrective Budget Realignment	Consolidation of cost centres for Family and Parental Support services.
2	CYPS	Rev*	266	266	Corrective Budget Realignment	Removal of LDA grant income and associated expenditure.
2	CYPS	Rev*	12,737	12,737	Corrective Budget Realignment	Realign budgets devolved to schools.
2	CYPS	Rev*	2,329	2,329	2010/11 Grant Allocation	Increase in income and associated expenditure to reflect additional Sure Start and Standards Fund grant allocations.
3	CYPS	Rev*	1,257	1,257	Corrective Budget Realignment	Increase in the relevant 2010-11 budgets to reflect unspent Standards Fund grants at 31 March 2010 which, in accordance with regulations, can be spent over an 18 month period until August 2010.
3	CYPS	Rev	114	114	2010/11 Grant Allocation	Increase in income and associated expenditure to reflect additional Sure Start grant allocations.
3	CYPS	Rev*	332	332	Corrective Budget Realignment	Consolidation of cost centres for Primary and Secondary strategy teams and consequent removal of double counted grant income and associated expenditure.
3	CYPS	Rev*	1,990	1,990	Corrective Budget Realignment	Transfer of Youth Service budgets between Business Units to reflect a changed operational management structure.
3	CYPS	Rev*	562	562	2010/11 Grant Allocation	Increase in income and associated expenditure to reflect additional 14-19 grant allocations.
3	CYPS	Rev*	242.6	242.6	Corrective Budget Realignment	Realign budgets for recruitment advertising and the e-care system under the Head of Workforce Development to reflect changed management responsibility
3	CYPS	Rev	125	125	Corrective Budget Realignment	Apply growth provided to support Southwark Judgement cases against appropriate budget.
3	CYPS	Rev*	261.1	361.1	Corrective Budget Realignment	Allocation of 2010-11 budget growth items for Safeguarding Services.
2	UE	Rev*	303.2	303.2	Corrective 2010/11 budget realignment	Budget aligned to reflect the increased team size as complaints function across UE is consolidated within front line services.
2	UE	Rev*	2713.9	2713.9	Corrective 2010/11 budget realignment	Budget amended to reflect additional income from fees and a realignment of the staffing budget to deliver additional works within the sustainable transport team.
2	UE	Rev*	860.1	860.1	Corrective 2010/11 budget realignment	Realignment of both income and expenditure budgets within Parking to more accurately reflect actual activity.
2	UE	Rev*	928.1	928.1	Corrective 2010/11 budget realignment	Realignment of budgets within the environmental resources team to reflect activity and team structures.
2	UE	Rev*	1011.9	1011.9	Corrective 2010/11 budget realignment	Budget amended to more accurately reflect the new structure of the Enforcement team.
3	ACCS	Rev*	300		Budget savings	Directors special measures - vacancy factor on Adults Services salaries to manage in year savings.
3	ACCS	Rev*	346	346	Corrective Budget Realignment	Realign transport budgets within Day Care
3	ACCS	Rev	197	197	Corrective Budget Realignment	Realign Community Mental Health Team's Management budget
3	ACCS	Rev*	388	388	Corrective Budget Realignment	Parks efficiency savings reallocation
3	ACCS	Rev*	225	225	Corrective Budget Realignment	Supporting people income correction
3	ACCS	Rev*	120	120	Corrective Budget Realignment	Realignment of income budgets within Learning Disabilities.
3	ACCS	Rev*	1,918	1,918	Corrective Budget Realignment	Relinking of cost centres from Commissioning & Strategy to Adult Social Care
2	CR	Rev	229	229	Corrective Budget Realignment	Realignment of the Technopark budgets to reflect planned expenditure and service charges
2	CR	Rev*	260	260	Planned budget saving	Achievement of planned 2010/11 Benefits and Local Taxation savings
3	CR	Rev*	244	244	Corrective Budget Realignment	Net impact of revisions to planned revenue savings and new costs following a detailed review of the Accommodation Strategy programme for 2010/11
3	CR/ACCS	Rev	118	118	Planned budget adjustment	Repayment of SIF Investment
3	CE	Rev	241		2010/11 Grant Allocation	Grant Funding for General Election Hornsey & Woodgreen
Capital Virements						
Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Reason for budget changes	Description
P1_2	CR	Capital	(189)		Corrective Budget Realignment	Net reduction to planned 2010/11 capital expenditure within the Accommodation Strategy Programme
P1_2	CR	Capital*	(4,504)		Corrective Budget Realignment	The approved budget for Hornsey Town Hall 2010/11 was based on a more optimistic phasing with an expectation that construction work would commence on site in year. As the project has yet to receive planning approval, the re-phasing of a significant amount of the budget is proposed.
P1_2_3	UE	Capital	(288)		Corrective Budget Realignment	Transport for London funded budget being transferred to revenue to reflect planned expenditure



1 Financial regulations require proposed budget changes to be approved by Cabinet. These are shown in the above table. These changes fall into one of the following categories:

all changes in gross expenditure and/or income budgets between business units in excess of £100,000; and

all changes in gross expenditure and/or income budgets within business units in excess of £100,000.

any virement that affects achievement of agreed policy or produces a future year's budget impact if above £100,000.

2 Under the Constitution, certain virements are key decisions. Key decisions are:

· for revenue, any virement which results in change in a directorate cash limit of more than £250,000; and

· for capital, any virement which results in the change of a programme area of more than £250,000.

3 Key decisions are highlighted by an asterisk in the table.

4 The above table sets out the proposed changes. There are two figures shown in each line of the table. The first amount column relates to changes in the current year's budgets and the second to changes in future years' budgets (full year).

Appendix 3

List of Carry Forward Schemes Funded Wholly or Partly from Capital Receipts	Carry forward request £'000	Capital Receipts Funding £000	Reject/Allow	Reject Total £000	Allow Total £000	Contractually Committed/Works On Site/Other Comments
<b>Budget / Description and Reason for Carry Forward</b>						
<b>Corporate Resources</b>						
Laserserve - spend in 2009/10 was delayed due to necessary prioritisation of approved capital bids by CITS. The expenditure on LaserServe is fully expected to be incurred next year as it forms an integral part of BLTs Service Improvement Programme.	50	50	Reject - fund from 10/11 IT capital resources.	50		Will be funded by IT from 2010/11 overall capital programme
<b>Property Services:</b>						
Refurbishment and upgrade of industrial units - unavoidable slippage occurred due to issues around accessing sites for survey work which has delayed procurement. Work is expected to commence soon.	155	155	Allow - required to meet total cost of project partly funded from insurance monies.		155	Munroe works site suffered fire damage. Restoration works to be funded from insurance receipt and carry forward request. If not carried out the revenue stream from rental income will not be achieved.
Corporate Management of Property - spend on 4 small projects within the corporate management of property programme which didn't complete fully in 2009/10. Spend is committed and expected to complete in early 2010/11.	70	70	Reject - fund from new year programme	70		It is proposed that this is met from the 2010/11 capital allocation.
Corporate IT - £642k relates to currently uncommitted budget however it is likely to be required in 2010/11 to help deliver challenging revenue savings targets council wide. The remaining £304k is required to fund projects that are underway and contractually committed such as IP Telephony, GCSx and Parking.	946	946	Partly Allow - for contractually committed element only.	642	304	The following elements are contractually committed and will need to be funded: Epayments (£40k); Parking (£129k); GCSx (£87k) and BLT (£4k)
<b>Total Carry Forward Request – Corporate Resources</b>						
	<b>1,221</b>	<b>1,221</b>		<b>762</b>	<b>459</b>	
<b>Adults, Culture and Community Services</b>						
S&L investment programme - deferred to complete PRP pool hall refurbishment.	1,076	1,068	Partly Reject - only fund current contractual commitments.	919	149	£149k is committed - £25k retention and £124k TGLC lift - contract which is already let. £927k PRLC pool hall refurb & filtration - tender already out, proposed to report to procurement committee 22 July - Possible H&S, income protection and external funding implications if not allowed.

Appendix 3

List of Carry Forward Schemes Funded Wholly or Partly from Capital Receipts	Carry forward request £'000	Capital Receipts Funding £000	Reject/Allow	Reject Total £000	Allow Total £000	Contractually Committed/Works On Site/Other Comments
<b>Muswell Hill Recreation Ground</b> funding needed to complete skate park	119	119	Allow - contractually committed.		119	Contract for the skatepark is already let.
<b>Tennis Court Refurbishment</b> - external funding did not materialise - capital receipt £220k to be deferred to next year to match fund grant submissions with Tennis Foundations	220	220	Reject - uncertainty re grant approval and uncommitted.	220		It is proposed that project is re-profiled to 2010 (£110k) and 2011 (£110k) - received letter of intent from LTA to match fund LBH. However, no certainty that grant funding will be approved in current climate.
<b>Strategic Sports Pitches Development</b> - £29k deferred to support Broadwater Farm	29	29	Allow - BVF area priority and may enable additional grant award.		29	This sum is committed towards match funding the HLF stage 2 bid for Lordship Recreation ground.
<b>Downhills Park - building refurb</b> - Delay in awarding contract to construct the café due to preferences of the Friends of Downhills Park	96	46	Allow - contractual commitment		46	Project is now contractually committed and signed off by legal. Works on site from March 2010.
<b>Disabled Facilities Grant</b> - Commitments made in 2009/10 but not delivered before the year end	227	227	Reject - fund from 10/11 resources and scale down that year to revised budget.	227		It is proposed to deliver the existing commitments from the new year programme and scale down new year approvals accordingly.
<b>Council House Aids &amp; Adaptations</b> - Commitments made in 2009/10 but not delivered before the year end	119	119	Reject - fund commitments from HRA resources and/or scale down 10/11 programme.	119		It is proposed to deliver the existing commitments from the new year programme and scale down new year approvals accordingly.
<b>Total Carry Forward Request - ACCS</b>	<b>1,886</b>	<b>1,828</b>		<b>1,485</b>	<b>343</b>	
<b>Urban Environment</b>						
<b>CPO</b> This is an ongoing programme with 7 dwellings having Cabinet approval. Awaiting approval from the Secretary of State.	700	700	Reject - Provision has now been unspent for 3 years. Can be included in budget when firm decision from Secretary of State received on basis of back to back sale to RSL, i.e. net nil budget.	700		There are 4 confirmed CPO cases. Legal have been instructed to take possession and arrange for the sale of these properties. There is also 200K of North London Sub Region money to support the sale and prevent any loss to the authority.
<b>Redevelopment Works</b> - Hearthstone project now completed. Retention monies to be paid in 10/11.	4	4	Allow - retention commitment		4	Project completed, contractual commitment to pay retention.

Appendix 3

List of Carry Forward Schemes Funded Wholly or Partly from Capital Receipts	Carry forward request £'000	Capital Receipts Funding £000	Reject/Allow	Reject Total £000	Allow Total £000	Contractually Committed/Works On Site/Other Comments
<b>Private Sector Housing Activity</b> There was a delay in the procurement, however there is now a North London contract in place to undertake the works. Thus the programme will commence in the new year.	135	135	Reject - limit activity to grant funding only for 10/11.	135		There are existing commitments for this level of works. However, these can be met from the new year grants programme and any new commitments scaled down accordingly.
<b>Bruce Grove</b> Scheme start dates have slipped.	244	110	Allow - scheme contractually committed plus potential loss of grant		110	This scheme is contractually committed and is part of the wider HLF scheme which has already delivered phases 1 and 2 of the works. Therefore, the cfwd amount is essential to ensure the completion and delivery of the fully programme safeguard grant allocation.
<b>English Heritage - Myddleton Road</b> This is required to carry out preliminary work in the later part of the year.	30	30	Reject - scheme not started	30		Scheme not started and no contractual works commitment. Also possible uncertainty around existing and future grant allocations and whether will be received.
<b>English Heritage - Tottenham PSICA</b> The cf request is made up of £239k corporate resource money and £43k English Heritage money. The project will be completed in 10-11.	282	239	Allow - otherwise loss of grant		239	This scheme is contractually committed and works are on site.
<b>Reprovision of R&amp;R Site</b> - Funding for purchase & development of new R&R site. The purchase of new site at Cranford Way was only completed in January 2010 which meant that the service & Corporate Property were unable to implement a plan for development to commence.	267	50	Allow - strategic priority		50	Site purchased but site development not yet commenced. However has implications for vacating current Hornsey Depot site if not completed.
<b>Parking Plan</b> - Continuous Parking plan programme, carry forward requested to complete the 2009-10 Parking Plan programme	56	56	Reject - fund any commitment from 10/11 programme and scale down new works accordingly.	56		The 2010/11 Parking Plan has been adjusted to account for committed schemes that have been carried forward from 2009/10. This has resulted in some schemes originally on the 2010/11 Parking Plan being put on hold until funding is available.

Appendix 3

List of Carry Forward Schemes Funded Wholly or Partly from Capital Receipts	Carry forward request £'000	Capital Receipts Funding £000	Reject/Allow	Reject Total £000	Allow Total £000	Contractually Committed/Works On Site/Other Comments
Upgrade purchase & implementation of Civica system - delays to decision making process meant that new parking system was not implemented within original timescales. Balance to be carried-forward into 2010/11.	197	197	Reject - to be funded from corporate IT capital budget	197		The upgrade of the Civica system will be funded from the corporate IT capital budget.
<b>Total Carry Forward Request - Urban Environment</b>	<b>1,915</b>	<b>1,521</b>		<b>1,118</b>	<b>403</b>	
<b>Urban Environment (HRA)</b>						
Major Works – Void Conversions A carry forward into 2010/11 of £91k is sought to meet commitments outstanding on the 2009/10 programme. Delays in the programme are due to planning and party wall issues needing to be resolved	91	91	Allow - otherwise could jeopardise further grant funding.		91	1 Southwood Avenue is a hostel de-conversion which the Council has agreed to carry out as match funding for schemes funded by the Regional Housing Pot (targeted). Scheme should be completed in new year.
<b>Total Carry Forward Request - Housing Revenue Account</b>	<b>91</b>	<b>91</b>		<b>0</b>	<b>91</b>	
<b>TOTAL</b>	<b>5,113</b>	<b>4,661</b>		<b>3,365</b>	<b>1,296</b>	
<b>Uncommitted Capital Receipts Available 2010/11</b>					<b>2,128</b>	
<b>Surplus/(Deficit)</b>					<b>832</b>	